Item 12

#### **COUNCIL QUESTIONS – 6 FEBRUARY 2006:**

#### **ORAL QUESTIONS**

#### Oral Question 1 – To the Leader of the Council from Cllr Neil Williams

If he considers the Tech refresh project has achieved value for money for the Council and on behalf of residents?

# <u>Oral Question 2 – To the Executive Member for Community Involvement from Councillor Basu</u>

How many Area Assembly 'Making the Difference' bids were received from local residents this year and can the lead member provide details about the progress being made with the approved projects?

# <u>Oral Question 3 – To the Executive Member for Organisational</u> <u>Development and Performance from Cllr Winskill</u>

If he will apologise on behalf of the Executive to the residents of Haringey for the gross overspend and tell this Council where he thinks the responsibility for this fiasco rests.

# <u>Oral Question 4 – To the Executive Member for Health and Social Services from Councillor J. Brown</u>

Can the Executive Member for Social Services & Health outline how services for vulnerable adults and older people in Noel Park have improved and increased since 2002?

### <u>Oral Question 5 – To the Executive Member for Children and Young</u> People from Cllr Hoban

Please explain why Haringey is the only local authority in England to show a consistent year on year increase in the rate of children placed on the Child Protection Register between 2000 - 2004, reaching the second highest rating in England?

### <u>Oral Question 6 – To the Executive Member for Environment and</u> Conservation from Cllr Bevan

What the implications to the Council would be, both financially and in terms of Britain's adherence to international environmental treaties, of abandoning recycling targets as suggested by some Lib Dem councillors at the last Council meeting?

### <u>Oral Question 7 – To the Executive Member for Organisational</u> Development and Performance from Cllr Hare

Can he please explain why, with the local elections in May and the likely personnel changes that will bring, has the Council scheduled the completion of the members Tech Refresh roll-out for early 2006?

# <u>Oral Question 8 – To the Executive Member for Environment and Conservation from Cllr Bull</u>

To update the Council on the progress of the refurbishment of the Tottenham Green Leisure Centre?

### <u>Oral Question 9 – To the Executive Member for Housing from Cllr Susan</u> Oatway

If he will set out what progress Haringey is making under policies designed to provide affordable homes for key workers.

### <u>Oral Question 10 – To the Executive Member for Children and Young</u> People from Cllr Patel

What facilities have been developed to help young people play an active role in their community and lead a healthy lifestyle?

#### WRITTEN QUESTIONS

### <u>Written Question 1 - To the Executive Member for Environment and</u> Conservation from Cllr Harris

Could he explain why commingled collection is more sustainable than kerbside collections?

#### **ANSWER**

Commingled collections are more sustainable than kerbside collections because fewer vehicles are required to carry out recycling collection services. This results in less vehicle emissions, less traffic on boroughs roads and better value for money for the council. The reasons for this are as follows:

- Capacity: The vehicles used for commingled collections are similar to those used for refuse collections. They have compaction capability and greater capacity than kerbside collection vehicles and so can carry an average of 10-12 tonnes of recyclables per day. By comparison, kerbside (or stillage) collection vehicles have separate containers on board for different materials, which are sorted by hand, and have less capacity and no compaction capability. Therefore they can only carry an average of 4 tonnes of recyclables per day.
- Materials: Commingled collection vehicles have split bodies that allow more materials to be collected such as plastic bottles, cardboard and green/food waste. To collect this many materials using the kerbsidesort method would require an additional 2 recycling vehicles, resulting in extra miles travelled to dispose of recyclables, and the associated additional pollution, congestion and cost.

### <u>Written Question 2 - To the Executive Member for Environment and</u> Conservation from Cllr Manheim

Could he outline what Haringey is doing to remove abandoned vehicles from our streets?

### **ANSWER**

The Parking Service has adopted a number of measures to reduce the impact of abandoned vehicles within the Borough. This includes the introduction of a free take back service for residents who wish to dispose of their end of life vehicle, adoption of delegated DVLA powers allowing us to take enforcement action in relation to untaxed cars.

The service also adopted new targets for responding to reports of abandoned cars, and removing and disposing those that have been assessed as abandoned. In December the service inspected 98% of reported incidents within 24 hours of notification and removed 92% of those assessed as abandoned within 24 hours of inspection.

This has resulted in the Council removing 3,519 abandoned/untaxed vehicles in 2004/05, the highest performance among the partner authorities within the North London Waste Authority area.

# <u>Written Question 3 - To the Executive Member for Children and Young People from Cllr Santry</u>

Could he inform members of the official GCSE results announced recently by DfES?

#### **ANSWER**

#### GCSE results

47.7% 5+ A\* - C in Haringey – places us in 120<sup>th</sup> place (out of 149 LAs)
31.9% 5+ A\* - C (inc English and maths) in Haringey - places us in 134<sup>th</sup> place (out of 149)

#### Value added

KS2 to KS4 value of 1003.1 places us in 11th place (out of 149)

KS3 to KS4 value added of 1015.4 places us in 8th place (out of 149)

The tables show the headline position. The Children's Service is currently producing an update of the full detailed results which will be available shortly.

### Trend in 5+ A\* - C

The trend data 2002 to 2005 is for 15 year olds. The first column is the new way the DfES is looking at GCSE results for all pupils at the end of Key Stage 4

Name	2005 % 5+ A*	KS2 -	KS3 -	5+ A* - C			
	- C -	KS4	KS4	2002	2003	2004	2005
	including all	value	value				
	qualification	added	added				
	s	measu	measu				
		re	re				
Alexandra Park School	53%	1003.1	988.6	`	`	49%	53%
Fortismere School	77%	1011.9	1013.8	67%	71%	77%	77%
Gladesmore Community	46%	1008.5	1012.7	30%	37%	41%	46%
School							
Greig City Academy,	55%	991.9	1024.2	~	35%	26%	54%
Haringey							
Highgate Wood	49%	976.3	994.7	43%	46%	51%	49%
Secondary School							
Hornsey School for Girls	49%	1013.6	1013.7	52%	49%	54%	49%
The John Loughborough	51%	973.2	1002.2	24%	39%	36%	49%
School							
Northumberland Park	49%	1029.8	1041	19%	20%	27%	49%
Community School							
Park View Academy	47%	1021.3	1047.3	16%	23%	39%	46%
St Thomas More RC	36%	980.6	1008	33%	40%	36%	36%
School							
White Hart Lane	17%	983.5	1007.2	24%	27%	36%	18%
Secondary School							

Blanche Nevile School	0%	1069.2	1080.7	0%	8%	0%	0%
Moselle School	\$	\$	\$	0%		_	0%
Vale Resource Base	0%	1137.7	1130.2	_	13%	0%	0%
William C Harvey School	\$	\$	\$			_	0%
Haringey	47.70%	1003.1	1015.4	35.60%	39.00%	43.70%	47.60%
National	57.10%			51.60%	52.90%	53.70%	56.30%

# 5+ A\* - C (including English and maths)

Name	15 year olds	15 year olds	15 year olds	15 year olds
	5+ A* - C (inc			
	Eng and	Eng and	Eng and	Eng and
	maths) 2002	maths) 2003	maths) 2004	maths) 2005
Alexandra Park	`	`	41.8	45
Fortismere	57.3	59.6	68.8	<i>65</i>
Gladesmore	21.8	27.4	28.6	34
Grieg City	~	19.4	9.9	10
Academy				
Highgate Wood	31.9	39.1	40.1	41
Hornsey	42.4	37.1	44.6	<i>35</i>
John	18.6	36.5	24.1	15
Loughborough				
Northumberland	11.7	15	14.4	28
Park				
Park View	13.5	10.5	23	22
Academy				
St Thomas More	24	23.2	18.2	22
White Hart Lane	12	13.3	17.1	10
Blanche Nevile	0	0	0	0
Vale	_	12.5	0	0
W C Harvey	_	_	_	0
Moselle	0	_	_	0
Haringey	26.9	28.5	31	31.8
National	42.1	41.9	42.6	44.3

# <u>Written Question 4 - To the Executive Member for Health and Social Services from Cllr E. Prescott</u>

As it is National Eating Disorders week this week, what is being done to combat eating disorders in our borough?

### **ANSWER**

Haringey has the advantage of having a comprehensive specialist eating disorder unit (based at St Ann's Hospital) that is nationally and internationally recognised. Known as the Phoenix Unit, Haringey residents can be directly referred by GPs or the Secondary Services (Community Mental Health Teams/Psychiatrists. The service offers assessment and treatment for patients with anorexia nervosa, bulimia nervosa and atypical eating disorders. It has a 14-bedded inpatient unit, 5 self-contained rehabilitation beds, and provides a range of outpatient care including a Community Liaison Service. In this year (2005/06) the Unit has treated 9 in-patients, 9 patients on the day care programme and has 142 outpatients on their books from Haringey. They received 72 new referrals to date during 2005/06.

The St Ann's service has similar outcomes to the rest of London specialist units although with in-patients it has a particularly low readmission rate due to its rehabilitation service. The rehabilitation service offers people an opportunity to maintain progress made during their in-patient stay.

The service also runs a weekly carers group on Tuesday evenings and is open to any carers of relatives being seen within the service. It also has an annual open event which is held during Carers Week.

The Phoenix Unit undertakes an active programme of research and links with the Eating Disorders Association for events like Eating Disorder Awareness Week, Carers Week, training and other events.

# <u>Written Question 5 - To the Executive Member for Health and Social Services Cllr Aitken</u>

How many registered blind are there in Haringey and how many people work in Haringey's blind services section?

#### **ANSWER**

There are 1,868 people registered as blind or partially sighted with the Council. Social Services have two dedicated posts of Blind Rehabilitative Workers.

I am grateful to Councillor Aitken for giving me the opportunity to set out some of the excellent initiatives for visually impaired people.

The Council is working with Action for the Blind to role out Visual Impairment Awareness Training across the Council. The aim of this training is to improve visually impaired people's experience of dealing with the Council. The first training event takes place on 28<sup>th</sup> February 2006.

Social Services have also met with Vision 20:20 and the Royal National Institute for the Blind to identify how to inform local business and the general Haringey population about the needs of people with visual impairments.

Social Services is also participating in a National Study, Network 1000 Project: a survey of the changing needs of 1000 people with a visual impairment. One hundred Haringey Residents with visual impairments have been invited to participate.

# <u>Written Question 6 - To the Executive Member for Enterprise and Regeneration from Cllr Beacham</u>

Can he list all planning applications received during each of the last 5 years from the Paul Simon Group of Companies and the outcome of each application?

#### **ANSWER**

# Planning Applications since 2000 from Paul Simon Group of Companies (as the applicant)

	Appln No.	Туре	Address	Proposal	Decision	Date of Decision	Appea I	Appeal decision	Appeal decisio n date
1.	2000/026 9	Full	70 Milton Road N15 3DS	Demolition of existing building and residential redevelopment providing 44 flats in 2 blocks (16x2 bed, 28x1 bed) 17x2 storey, 2 bed houses, 6x2 storey, 1 bed houses and associated hard and soft landscaping.	Withdrawn	20/12/20	N/A	N/A	N/A
2.	2000/155	Full	6 Wood Lane N6	Erection of a two storey 3 bedroom dwellinghouse.	Granted	01/08/20 01	N/A	N/A	N/A
3.	2000/165 6	Full	13 Colina Road N15 3JA	Change of use of existing office block to form a 2 bedroom residential unit and installation of bay window to front elevation.	Granted	27/12/20 00	N/A	N/A	N/A
4.	2001/018 7	Full	Cecile Mews Rear of 60-88 Cecile Park N8	Demolition of existing garages, erection of 5 mews houses 2x3 bed and 3x4 bed.	Withdrawn	14/02/20 02	N/A	N/A	N/A
5.	2001/018 9	Conservati on area consent	Cecile Mews Rear of 60-88 Cecile Park N8	Conservation Area Consent for the demolition of existing garages.	Refused	15/02/20 05	N/A	N/A	N/A
6.	2001/166 7	Full	Rear of 1-13 Aubrey Road	Erection of 3x3 & 1x2 bed dwelling houses with 5 parking	Granted	20/11/20 02	N/A	N/A	N/A

	Appln No.	Туре	Address	Proposal	Decision	Date of Decision	Appea I	Appeal decision	Appeal decisio n date
			N8	spaces, cycle storage and associated landscaping.					
7.	2002/009	Full	Cecile Mews Rear of 60-88 Cecile Park N8	Demolition of existing garages. Replacement with 6 new garages and four 4 two-storey dwelling houses (2 detached and 2 semi-detached) with garaging and parking.	Refused	15/02/20 05	APP/Y 5420/E /05/11 81972	Pending	
8.	2002/116 6	Approval of Details	Land Rear of 106-114 Effingham Road N8 0AD	Approval of Details pursuant to Condition 3 (materials) attached to planning permission HGY/2001/1400 (original application by Property Empire Ltd.)	Granted	15/10/20 02	N/A	N/A	N/A
9.	2002/143	Approval of Details	20A Woodland Rise N19 3UG	Approval of Details (materials) pursuant to Condition 3 attached to permission HGY/57028.	Granted	24/10/02	N/A	N/A	N/A

10.	2003/082 5	Full	(Land to rear of 2-16 Lauradale Road) 85-87 Woodside Avenue N10	Demolition of existing bungalow and adjacent builders yard and single story offices and garage. Erection of 8 new three storey houses with 12 parking spaces	Withdrawn	30/07/20 03	N/A	N/A	N/A
11.	2003/108 6	TPO	28 Coolhurst Road N8	Reduce and thin crown by 15% of Aesculus hippocastanum tree in rear garden	Granted	20/08/20	N/A	N/A	N/A
12.	2003/206 0	Full	(Land to rear of 2-16 Lauradale Road) 85-87 Woodside Avenue N10	Demolition of existing bungalow and adjacent builders yard and single story offices and garage. Erection of part 3 part 2 storey terrace of 7 three bedroom houses, including 11 parking spaces with access from Woodside Avenue	Refused	19/01/20 04	APP/Y 5420/A /04/11 40041 3	Dismisse d	4/10/20 04
13.	2004/167	Conservati on Area Consent	9 Waverley Road N8	Conservation Area Consent for the demolition of existing building and erection of 4/5 storey block comprising 15 x 2 and 4 x 1 bed self contained flats	Pending		N/A	N/A	N/A
14.	2004/228	Full	2a Brabant Road N22	Demolition of existing play centre buildings and erection of an eight storey building comprising a mixed use development, including new	Refused	19/01/20 05	APP/Y 5420/A /05/11 78186	Pending	

				play centre at ground floor and 36 x residential units					
15.	2004/262 6	Full	Land at corner of Tynemouth Road and Hanover Road N15	Demolition of existing buildings and erection of part3/part4 storey building comprising 18 x 1 bed, 18 x 2 bed and 1 x 3 bed self contained flats and erection of 4 x 4 bed houses with 16 off street parking spaces.	Withdrawn	22/02/20 05	N/A	N/A	N/A
16.	2005/001	Full	725-733 LordshipLane N22	Demolition of existing buildings and erection of 1 x 9 storey building and 1 x 16 storey building to provide 128 residential units and 1230 m2 gross commercial floorspace on ground floor for uses within A1, A2, A3, B1, D1 and/or D2 together with soft and hard landscaping.	Refused	03/03/20 05	APP/Y 5420/A /05/11 82583	Pending	

17.	2005/047 9	Full	Waverley House, 9 Waverley Road N8	Demolition of existing building and erection of a 5 storey block comprising 6 x 3 bed, 7 x 2 bed and 4 x 1 bed flats with basement car parking, bicycle storage and landscaping.	Refused	08/06/20 05	N/A	N/A	N/A
18.	2005/048 6	Conservati on Area Consent	Waverley House, 9 Waverley Road N8	Conservation area consent for the demolition of existing building and erection of a 5 storey block comprising 6 x 3 bed, 7 x 2 bed and 4 x 1 bed flats with basement car parking, bicycle storage and landscaping	Refused	08/06/20 05	N/A	N/A	N/A
19.	2005/082	Full	2a Brabant Road N22	Demolition of existing play centre buildings and erection of a new mixed use development comprising of an eight storey building containing new play centre at ground floor and 31 x residential units on the upper floors	Refused	29/06/20 05	APP/Y 5420/A /05/11 86349	Pending	
20.	2005/108	Full	Cecile Mews, rear of 60-68 Cecile Park N8	Demolition of existing garages and erection of 4 x part single, part two storey houses, together with six replacement garages.	Refused	02/12/20 05	N/A	N/A	N/A
21.	2005/108 6	Full	Cecile Mews, rear of 60-68	Demolition of existing garages and erection of 4 x part single,	Withdrawn - non	N/A	APP/Y 5420/A	Pending	

			Cecile Park N8	part two storey houses, together with six replacement garages (duplicate of 2005/1084).	determination		/05/11 92993		
22	2005/108 7	Conservati on Area Consent	Cecile Mews, rear of 60-68 Cecile Park N8	Conservation area consent for the demolition of existing garages and erection of 4 x part single, part two storey houses, together with six replacement garages.	Refused	02/12/20 05	N/A	N/A	N/A
23	2005/109	Conservati on Area Consent	Cecile Mews, rear of 60-68 Cecile Park N8	Conservation area consent for the demolition of existing garages and erection of 4 x part single, part two storey houses, together with six replacement garages (duplicate of 2005/1087).	Withdrawn - non determination	N/A	APP/Y 5420/E /05/11 92990	Pending	

2	4. 2005/218	Full	Land at corner	Demolition of existing buildings	Withdrawn	23/01/20	N/A	N/A	N/A
	5		of Tynemouth	and erection of 3 storey		06			
			Road and	building comprising 21 x 1 bed					
			Hanover Road	and 10 x 2 bed and erection of					
			N15	1 x 2 bed and 4 x 3 bed					
				houses. Provision of 16 off					
				street parking spaces.					

# Written Question 7 - To the Executive Member for Organisational Development and Performance from Cllr Bloch

With regard to Haringey's website (a) On how many occasions during 2005 and 2006 did it go down, and in each instance for what period (b) what contingency plans existed and why were they not activated? (c), does Haringey have a mirror webserver and if not why not? (d), what penalties were exacted from the webhoster? (e), How many complaints were received from members of the public about the webserver being down?

### **ANSWER**

(a) On how many occasions during 2005 and 2006 did it go down, and in each instance for what period

The table below identifies the number of outages for 2005 and 2006.

Year	Date	Time
2005	19/4/2005	22 minutes
	16/05/2005	27 minutes
	31/05/2005	3hours 40 minutes
	02/06/2005	3 hours 37 minutes
	07/06/2005	40 minutes
	17/06/2005	20 minutes
	03/08/2005	2 hours 30 minutes
	18/10/2005	15 hours
	20/10/2005	7.5 hours
	11/12/2005	480 hours *
2006	13/01/2006	36 hours *

Note \* the down time has not been agreed with the Web hoster.

IT Services are aware of performance availability issues following the oil depot disaster in Hemel Hempstead and these are being discussed on a regular basis with the web hoster.

(b) what contingency plans existed and why were they not activated?

The contingency plans are that the Web hoster was provided with three cold standby servers that would be used in the event of a hardware failure. The back up facilities were all provided at Hemel Hempstead and were taken out by the fire.

In addition full back up tapes were required to be taken daily and held off site.

Apart from the disaster on the 11/12/2005 the failures have been software related and required assistance from a third party. In other instances the outage related to the loss of connection to the Internet Service Provider.

I am disappointed with the amount of time it took to restore our web services and I have asked officers to review our arrangem*ents*.

(c), does Haringey have a mirror webserver and if not why not?

Please see the response to (b) above.

(d), what penalties were exacted from the webhoster?

For the majority of 2005 the Web hoster has not been penalised but the outage for December 2005 has yet to be finalised. This is because the nature of some of the outages related to third parties that are outside of the Web hoster's control. In other instances the monthly performance figure enabled the provider to meet the performance SLA in question. Example: actual October 2005 performance was 98.80% with the target of 98%.

(e), How many complaints were received from members of the public about the webserver being down?

We are aware of one complaint made to the Council from a member of the public regarding the Web services not being available.

# Written Question 8 - To the Executive Member for Children and Young People from Cllr Davies

What contractual terms are there for with-holding payment to Jarvis FM when they fail to carry out acceptable maintenance in Haringey's schools and how often has this action been taken (or financial penalties imposed)?

#### **ANSWER**

All PFI contracts include a pay and performance mechanism whereby if performance is below certain specified standards financial penalties are levied.

Since the Haringey PFI project began in October 2000, penalties totalling £81,659 have been levied on 41 occasions where accommodation has been unavailable because the PFI contractor has failed to meet minimum service standards, and further penalties totalling £90,304 have been levied on 46 occasions where service standards have not been met but where the accommodation had continued to be used. The income from these penalties is returned to the schools where the service failure occurred.

### Written Question 9 - To the Leader of the Council from Cllr Edge

Under what circumstances Haringey residents will be required to produce ID cards by the Council if they are introduced into law?

#### **ANSWER**

No decision has yet been taken, as this will depend on details of the legislation.

### Written Question 10 - To the Leader of the Council from Cllr Engert

What provisional plans has Haringey Council got in place for the prevention of the spread of Bird Flu in Haringey including specific plans with regard to schools and child safety?

#### **ANSWER**

Bird Flu could arrive in the UK in two forms - as a bird disease, or as a human disease. At present those countries affected, predominantly in Asia, are faced with a virus spread between Birds (principally wild fowl and poultry). Humans with direct contact with infected birds are at risk but it is otherwise quite difficult to contract the disease. There is no evidence at present that it has yet developed the ability to pass between humans - should it do so, it is likely to trigger a Flu Pandemic.

Animal diseases such as Bird Flu are dealt with under the DEFRA's Exotic Animal Disease Generic Contingency Plan. The Council's response would be directed under the auspices of this plan, and subject to advice from Local Authorities Co-ordinators of Regulatory Services (LACORS). The Council's emergency plans allow for all the measures that might be called for under this plan, and the Enforcement Team would play an important role in providing advice to the public, including information to schools.

An Influenza Pandemic would have more far-reaching consequences, work is being led nationally by the Department of Health. The Council is working closely with the NHS and other partners locally, and maintaining close links with regional and national bodies to ensure effective planning takes place. The Council also has robust Business Continuity Plans in all directorates to

ensure that we will maintain our essential services should a Flu Pandemic occur. With regard to schools, specific guidance will be provided by the Department of Education on the appropriate response, and the Council will ensure that this guidance is acted on appropriately.

### Written Question 11 - To the Leader of the Council from Cllr Simpson

How much is the Council spending on award ceremonies this year - how much has it spent for each year for the past 4 years?

#### **ANSWER**

Internally, award ceremonies are an important way to recognise extra staff effort and achievement, and provide additional motivation to achieve excellent services.

Externally, they underpin the council's community leadership role, encouraging all sections of the community to work together for a better borough, and have been widely welcomed by participants

They have provided an important showcase for our Better Haringey programme, encouraging residents, schools, community groups and businesses to work with the council to improve the environment, as well as public opportunities to celebrate the achievements of our school students and to promote high quality building design.

At the Better Haringey event, for example, participants pledged to do the following:

- Walk the talk! Educate my children about the environment, recycle, and talk to neighbours about their responsibilities;
- Start using recycling bins more regularly, encourage friends to recycle, become more efficient:
- Put my head over the parapet, continue to take responsibility and talk up Haringey as "Getting Better".

The total spend on internal and external award ceremonies for the past four vears is detailed in the table below:

Year	Internal	External
	£	£
2005/06	3650	60631
2004/05	8427	42550
2003/04	6582	12972
2002/03	5500	0
Total	24159	116153

# Written Question 12 - To the Executive Member for Enterprise and Regeneration from Cllr Floyd

Please would he list all contracts for the sale of property, purchase of property and development of property together with their individual value which have been entered into by Haringey Council with the Paul Simon Group of Companies during each of the last 5 years?

### **ANSWER**

The Council has not actually sold any property to Paul Simon in the last five years. There has been an exchange of contracts that is not completed yet that being the former chapel and car lot at 725/731 Lordship Lane, Wood Green. The contract entered into in 2004 is conditional on planning permission being obtained and the initial price of £3.25M will vary in accordance with the planning permission obtained. The planning permission is as yet unresolved with an appeal pending and hence the contract has not been completed.

# Written Question 13 - To the Executive Member for Finance from Cllr Gilbert

In the case of a resident receiving housing benefit and/or jobseekers' allowance becoming self employed and ceasing to receive benefits for a short period, how quickly does Haringey restart payments of these benefits when the self-employment ends?

#### **ANSWER**

Payment of housing benefit would normally be resumed within 28 days of receiving a new claim; however, this is dependent on how quickly we receive information regarding income either from the claimant or in this instance the Department of Working Pensions.

## <u>Written Question 14 - To the Executive Member for Crime and</u> Community Safety from Cllr Hare

What action is the council taking to remove illegal signs erected by the storage company occupying the former traveller site alongside the common, Station Road, N22?

#### **ANSWER**

The case officer visited the site on 31 January 2006 and reported that the current occupiers of the land are Store safe.

The officer noted that there were 20 adverts attached to the wall of the premises. He spoke to the manager of the site and it was agreed that 18 would be taken down by 1 February 2006 and two would have permission to stay on display within planning guidelines. A follow up call was made to the

manager on 2 February 2006 where it was confirmed to the case officer that the all agreed 18 adverts had been removed. The case Officer will do another site visit to confirm that the adverts have been removed and will also monitor the site.

# <u>Written Question 15 - To the Executive Member for Finance from Cllr Hoban</u>

Please confirm what safeguards had been put in place by the council to guard against corruption prior to the Executive Procurement Committee's decision (PROC57) on 20 December 2005 to approve a recommendation that will allow Council Directorates to select Main Contractors without the need for further competition for projects of £3.8 million and over?

#### **ANSWER**

The Corporate Procurement Unit recognise that framework agreements must have strict management controls in order to ensure that they are used legally and to eradicate opportunity for their misuse.

In recognition of this, and before framework agreements were put in place, a guidance note for the operation of the frameworks within the Council was put in place. This has as yet not been implemented, as a) the Council has been waiting for firm guidance from OGC to be produced, in order to verify it own procedures and b) none of the framework agreements have yet been signed by the suppliers.

The attached document outlines the control measures which the CPU will implement in order to ensure that framework agreements are utilised in the correct and intended manner.

### Appendix to Written 15 6.2.06

In place; 18 months in to a 3

#### **Management of the Construction Procurement Framework Agreements**

#### Introduction

Haringey Council currently plans for the following Framework Agreements (FAs) to be implemented:

Category Status

Wave 1
Construction Related
year contract
Consultancy Services (CRCS)

Wave 2

Landscape Architects Approved; awaiting contract

signature

Urban Regeneration Consultants Approved; awaiting contract

signature

Main Contractors £3.8m and over Approved; awaiting contract

signature

Wave 3

Main Contractors £1m - £3,799,999 Pending Member approval 31

January 06

Main Contractors £250k - £1m Pending Member approval 31

January 06

Main Contractors £100k - £249,999 Pending Member approval 31

January 06

Minor Works up to £100k Pending Member approval 31

January 06

#### **Benefits**

There are a number of reasons behind the rationale to implement FAs. Firstly, a framework agreement reduces the time to market for construction contractor by around three months. There are obvious benefits to this time compression, especially, for example, where external funding is approved on a tight timescale with little lead in period to the start of the woks. The alternative to this reduced timescale may be loss of available funding.

Secondly, FAs allow a competitive and visible route of appointing capable contractors to carry out the work specified. FAs allow us tighter control of our contractors as all must be appointed through a formal route. Contractors must be appointed to the work via the Construction Procurement Group (CPG) which manages the Framework Agreements on the following basis:

David Mulford Construction Related Consultancy Services

(CRCS)

Doreen Manning Main Contractors (all categories)

Jey Jeyakumar Minor Works, Landscape Architects and Urban

Regeneration Consultants

## **Appointment Mechanism and Selection Control**

Contractors appointed the Framework Agreements were all rigorously tested for their compliance on a) a quality assessment; b) a pricing assessment; and c) their responses to interview questions.

a) The quality assessment was based on the method statements provided by the contractors. This was a detailed submission, requesting information from contractors regarding contract management, supply chain management, client liaison and satisfaction; labour resources, recruitment and retention; cost management; health and safety; sustainability; quality; and partnering.

Each section was evaluated by a different officer, although the same officer would evaluate all of the tenderers within that category.

This evaluation process alone prevented one single officer from being able to appoint a preferred contractor.

**b)** The pricing mechanism was a robust test of the contractors' capability to offer competitive tender prices based on **6** different scenarios across a range of different directorate projects.

This element of the process prevented any preference in selecting only those contractors who were known to Haringey projects, and drew on experience from within and outside of this Council's projects.

c) The interview panels were comprised of procurement officers (with various expertise, such as quantity surveying, supply chain management and sustainability) and client project managers from for example, the Chief Executive's Service and Children's Service.

Whilst each category maintained a consistent evaluation panel throughout, the evaluation panel for each category was made up of different officers.

#### **Feedback**

All contractors – whether successful or unsuccessful – have been given the opportunity to obtain feedback. Several applicants have taken up this offer, as below:

Main Contractors (value over £.8m)

Landscape Architect

one to be done)

1 x Contractor
2 x Consultants (one done,

Feedback from the two parties has been very positive. Comments have been made by them that they are very impressed with the robust evaluation process that has been undertaken by the Council and that they are reassured that they have received a thorough assessment of their bid.

#### **Contractor and Consultant Induction**

Each category of work attends a kick off session, a t work they are welcomed to Haringey, and provided with an information pack. This includes:

Introduction contact details, sample documentation, invoicing instructions, etc.

Management Management board, Corporate and Construction procurement teams, Structure Client directorates, etc.

Contract Standing Orders

Pre-Contract Procedure Flowchart detailing process

Post-Contract Procedure Flowchart detailing process

Forms

Perhaps the most significant section to provide evidence that contractors will be selected and behave in a fair and equal manner. Forms included in this section are: (6) Project Feedback Form; (13) Equal opportunities Form; (14) Certificate of Non-Collusion (44) Key performance Indicator Summary. There are 44 forms in total intended to ensure that consultants and contractors comply with our statutory legal and local requirements.

#### **Selection of Contractors for Specific Projects**

Where framework agreements for the same goods works or services are awarded to several providers there are two possible options for awarding calloffs under the framework:

#### 1. Apply the terms of the framework agreement

Where the terms laid down in the framework agreements are sufficiently precise to cover the particular call-off, the Council may award the call-off without reopening competition. The Council needs to award the call-off to the provider who is considered to provide value for money, and the most economically advantageous offer based on the award criteria used at the time that the framework was established. If the first selected supplier cannot supply as required, then the Council would move to the next provider offering the next most economically advantageous tender.

#### 2. Hold a mini Competition

Where the terms laid down in the framework agreements are not precise enough or complete for the particular call-off, a further or mini competition should be held with all those suppliers within the frameworks capable of meeting the particular need. This does not mean that the basic terms can be renegotiated, or that the specification used in setting up the framework can be substantially changed. Substantive modifications to the terms set out in the framework agreement itself are not permitted. It is more a matter of supplementing or refining the basic terms to reflect particular circumstances for the individual call-off. Examples of such terms are:

- particular delivery timescales
- additional security needs
- incidental charges
- particular associated services, e.g. installation, maintenance and training.

The decision on who should be consulted should be made on the basis of the kinds of supplies or services required and which providers can supply them, based on their offers at the time the framework agreement itself was awarded.

"Framework Agreements" OGC Guidance on Framework Agreements in the new procurement Regulations; January 2006.

### **Control, Monitoring, Auditing and Performance Measurement**

Because the framework agreement does not require any further competition, there needs to be in place an extremely robust mechanism for the

- a) selection of suitable suppliers
- b) awarding of project contract
- c) auditing the criteria on which the contracts are awarded
- d) monitoring the performance of suppliers through the life of the framework
- e) ensuring that the procedure for supplier selection is not made by one person alone, but by agreement by a range of project stakeholders

#### a) selection of suitable suppliers

Once the project has been identified, a project panel will be appointed to evaluate whether the single supplier or mini-competition route is suitable. A short project specification will be produced for this purpose.

#### b) award of the project contract

The contract will be awarded by agreement with the panel. Contracts will still need to be approved in the normal way (e.g. by Director or Procurement Committee, depending on project value)

- c) auditing the criteria on which the contracts are awarded Selection criteria will be recorded, and available for audit and inspection where needed.
- d) monitoring the performance of suppliers This is a supplementary measure, ensuring that suppliers may not proceed to be used, for whatever reason, if they fail to perform against construction KPIs.
- e) ensuring that the procedure for supplier selection is not made by one person alone, but by agreement by a range of project stakeholders See a) above.

# <u>Written Question 16 - To the Executive Member for Environment and</u> Conservation from Cllr Newton

Please would he give details of the timetable of street cleaning in the borough where a motorised street cleaning machine is used. Could he please also outline the criteria that decides whether a machine is used on a road in preference to a conventional broom and cart.

#### **ANSWER**

The timetable of street cleaning in the borough where motorised street cleaning machines are used is as follows:

Pedestrian controlled mechanical sweeper

Monday to Friday

06.00 hours to 14.00 hours: Wood Green High Road

Tottenham High Road N15 & N17

Green Lanes

14.00 hours to 22.00 hours: Wood Green High Road

Saturday and Sunday

14.00 hours to 22.00 hours: Wood Green High Road

Small mechanical sweeper

Monday to Friday

06.00 hours to 14.00 hours: Scheduled channel sweeping in streets with

limited space for access and large paved

areas on streets and on Housing land

Large mechanical sweeper

Monday to Friday

06.00 hours to 22.00 hours: Scheduled channel sweeping on main

roads

The small and large mechanical sweepers also carry out work on some weekends. This work is associated mostly with the cleaning of traffic islands which are difficult to clean safely at busy times during the week.

#### Criteria to determine method of sweeping

Pedestrian controlled mechanical sweepers are highly manoeuvrable and very efficient and effective for achieving a high standard of cleanliness. They are used only on pavements and where high pedestrian volumes and high levels of litter are likely.

Small mechanical sweepers are capable of sweeping channels and pavements. They are more manoeuvrable than large mechanical sweepers and so can access channels more effectively on roads with limited gaps between parked cars or parking bays. Because they are light, small mechanical sweepers can also sweep pavements. They are used to sweep large paved areas but, due to health and safety requirements, only where there are limited numbers of pedestrians.

Large mechanical sweepers are used to sweep channels on main roads. This method of sweeping is fast and efficient. Safety of sweeping operatives is paramount and this method of sweeping is used where it would not be safe to sweep by hand.

A conventional broom and cart is used for sweeping streets which suffer slow build up of litter and where pavements are too narrow or cluttered with street furniture to be mechanically swept. Typically this would be residential streets. However, they are also used to complement mechanical sweeping operations because mechanical sweeping cannot always deal with litter build up in inaccessible places, such as behind utility boxes.

Further information is available from Michael McNicholas, Acting Head of Waste Management, on telephone number 020 8489 5668.

# <u>Written Question 17 - To the Executive Member for Environment and Conservation from Cllr Oatway</u>

Could he please give details of (a) which roads the reported £1 million spent by the Council on road and pavement improvements was spent (b) what work was carried out on each of these roads (c) what was the cost of the work on each road?

#### **ANSWER**

A summary of the type, costs and progress to date of planned maintenance schemes are shown below: -

Type	No of Projects Total Costs £	Progress
- 7   -	110 01110,0010 10101 00010 2	

Principal	6	741,176	All Completed
Roads			
Non Principal	<i>20</i>	996,674	2 projects
Roads		•	outstanding
Footways	19	491,713	All Completed

I have asked my officers to send you a full detailed summary, road by road, separately.

# Written Question 18 - To the Executive Member for Crime and Community Safety from Cllr Featherstone

(a) How many lollipop men and women vacancies are there currently in Haringey (b) what does the Council view as the reason for this shortfall (c) what is it doing to address this problem?

#### **ANSWER**

Of the 25 posts for Street Crossing Patrols (SCPs) the Council has 4 vacancies. This shortfall is due to the need to attract the right personnel, whom must be motivated, whilst also able to work on a part time basis.

In order to address this we have carried out a borough wide advertising campaign via school newsletters, libraries etc. Also, there have been two recent articles, in the local papers, advertising the good aspects of becoming a SCP.

There has also been an open day at the Civic Centre where we encouraged any prospective SCP's to apply.

# Written Question 19 - To the for Organisational Development and Performance from Cllr Winskill

Could he please detail how many photographs of (a) David Lammy MP (b) Barbara Roche and (c) Lynne Featherstone MP have appeared in the Haringey People over the past 12 months?

#### **ANSWER**

David Lammy – 4 Lynne Featherstone – 1 Barbara Roche - 0 Photos of both newly elected MPs were featured in the May edition following the General Election result.

In addition to that, David Lammy's photo appeared in the June edition [same photo 3 times] and the October and February editions when he was visiting events in the borough in his capacity as Minister for Culture. These events related to:

- Announcement regarding the increase in the number of people visiting UK libraries
- Black History month
- Haringey Design Awards

#### Written Question 20 - To the Leader of the Council from Cllr Williams

Could he set out the numbers of 'broadcast' letters to residents (such as the one sent recently to residents from the Leader regarding the concrete factory appeal) from himself and all other members of the executive in the past five months, setting out the member writing, the subject of the letter, the number of letters distributed per named council ward. And the total cost in each case?

#### **ANSWER**

In the time available I am able to provide the following information regarding the number of all 'broadcast' letters to residents from myself and Executive Members –

- My letter to residents concerning the Concrete Factory the number distributed across Crouch End, Harringay, Stroud Green, Hornsey and St.Ann's wards was 27.000 at a cost of £10.000.
- Executive Member for Environment and Conservation; 14,000
  consultation letters regarding various Safer Routes to Schools to
  specific roads in Bruce Grove, Fortis Green, Highgate, Muswell Hill,
  Northumberland Park and Tottenham Hale Wards at a cost of £9.500
- Executive Member for Environment and Conservation; 20,100 consultation letters on various CPZ schemes to specific roads in Northumberland Park, Stroud Green and Tottenham Hale wards at a cost of 4,800.
- Executive Members for Environment and Conservation, and Community Involvement; letter encouraging household waste recycling, to 30,000 residents in low participation areas/wards at a cost of £7,000.
- Executive for Crime and Community Safety; 1,000 letters advising residents of Ferry Lane Estate, Tottenham Hale Ward of investigation into possible contaminated land at a cost £630.

Any further information received after the Council Questions deadline will be forwarded to Councillor Williams.